18/09/2017

GOVERMENT ENQUIRY LINE NUMBERS

DLA / Child DLA Helpline (Monday to Friday, 8am - 6pm**)** **Telephone: 0345 712 3456**
Disability Benefit Centre 4, Post Handling Site B, Wolverhampton WV99 1BY

AA Helpline (Monday to Friday, 8am - 6pm**)** **Telephone: 0345 605 6055**
Attendance Allowance Unit, Mail Handling Site A, Wolverhampton WV98 2AD

Personal Independence Payment (PIP) (Monday to Friday, 8am - 6pm**)** **New Claims: 0800 917 2222**
Personal Independence Payment New Claims, Post Handling Site B, Wolverhampton WV99 1AH

General information / Helpline **Telephone: 0345 850 3322**

Carer's Allowance Unit (Monday to Thursday 8:30am - 5pm / Friday 8:30am - 4:30pm**)** **Telephone: 0345 608 4321**
Carer's Allowance Unit, Mail Handling Site A, Wolverhampton WV98 2AB

Jobcentre Plus
New Benefit Claims: (Between 8am - 6pm Monday to Friday**)** **Telephone: 0800 055 6688**

Income Support (**IS**)
Jobseeker's Allowance (**JSA**)
Cold Weather Payments
Industrial Injuries Disablement Benefit
Employment and Support Allowance (**ESA**)
Bereavement Benefits **/** Funeral Payments
Budgeting Loan
Maternity Allowance

Universal Credit **Telephone: 0345 600 0723**
Income-based Jobseeker's Allowance / Income-related Employment and Support Allowance
Income Support / Working Tax Credit
Child Tax Credit / Housing Benefit

Pension Credit (Monday to Friday, 8am - 6pm**)** **Claim Line: 0800 99 1234**

Benefits Website: www.gov.uk Then click on **benefits**
or www.gov.uk/browse/benefits

National Benefit Fraud Hotline (Monday to Friday 8am - 6pm**)** **Telephone: 0800 854 440**
NBFH, PO Box 224, Preston PR1 1GP

We cannot be held responsible for the level of service provided by the organisations included in this publication.
All details correct at time of publication, if you find that this info is inaccurate please call us.

in WFDC Green Street Depot
Green Street
Kidderminster
DY10 1HA

Helpline & Appointments: 0845 200 1072
Business / Office Line: 01562 60241
Fax: 01562 229083
Email: info@nwdial.org.uk
Website: www.nwdial.org.uk
Website: www.dialinworcestershire.org.uk

North Worcestershire DiAL Disability Information Advice Line Registered Charity No. 1053933

DiAL in Worcestershire the Disability Information & Advice Line for Worcestershire Registered Charity No. 1169394