

27/07/2017

BENEFIT ADVICE

GOV.UK

the place for all benefit information

Website: <https://www.gov.uk/browse/benefits>

Job Centre Plus

Pension Service Helpline

Veterans UK (UK only) Helpline

Disability Living Allowance (DLA) Helpline

Attendance Allowance (AA) Helpline

Personal Independence Payment (PIP) Helpline

Carers Allowance (CA)

Telephone: 0800 055 6688

Telephone: 0345 606 0265

Telephone: 0808 1914 2 18

Telephone: 0345 712 3456

Telephone: 0345 605 6055

Telephone: 0345 850 3322

Telephone: 0345 608 4231

GOV.UK – Benefits Calculators

Find out what benefits you could get, how to claim and what happens if your circumstances change. You can answer questions anonymously.

Website: www.gov.uk/benefits-calculators

CIVIL LEGAL ADVICE (new name for the community legal advice)

Telephone: 0345 345 4 345

Monday to Friday, 9am to 8pm / Saturday, 9am to 12:30pm

Get free and confidential legal advice in England and Wales if you're eligible for legal aid.

You can get help with legal aid for:

- ¥ benefit appeals
- ¥ special educational needs
- ¥ discrimination issues
- ¥ issues around a child being taken into care
- ¥ debt, if your home is at risk
- ¥ housing
- ¥ help and advice if you're a victim of domestic violence

Website: www.gov.uk/civil-legal-advice

THE NATIONAL CITIZEN'S ADVICE BUREAUX (C.A.B) WEBSITE

Website: www.citizensadvice.org.uk

Worcestershire Citizens Advice Line (all calls to CAB are done through this lines)

Calls from a land line call (calls cost 5p per minute)

Telephone: 03444 111 303

Bromsgrove & Redditch CAB

50-52 Birmingham Road, Bromsgrove, Worcestershire B61 0DD

South Worcestershire CAB

Droitwich, Evesham, Malvern Hills District, Tenbury Wells

Worcester CAB & WHABAC (Worcester Housing and Benefits Advice Centre)

The Hopmarket, The Foregate, Worcester WR1 1DL

Wyre Forest CAB

CAB House, 21-23 New Road, Kidderminster DY10 1AF

ADVICENOW

Advicenow is an independent, not-for-profit website providing accurate, up-to-date information on rights and legal issues.

Website: www.advicenow.org.uk

in WFDC Green Street Depot
Green Street
Kidderminster
DY10 1HA

Helpline & Appointments: 0845 200 1072
Business / Office Line: 01562 60241
Fax: 01562 229083
Email: info@nwdial.org.uk
Website: www.nwdial.org.uk
Website: www.dialinworcestershire.org.uk



SSAFA FORCES HELP**Helpline: 0800 731 4880**

19 Queen Elizabeth Street, London, SE1 2LP

Website: www.ssafa.org.uk

The Soldiers, Sailors, Airmen and Families' Association (**SSAFA**) Forces Help is the leading national charity committed to helping and supporting those who serve in our Armed Forces, those who used to serve, and the families of both. They provide a reliable, caring and trusted service to more than 50,000 people each year.

LOCAL OFFICE IN WORCERSTERSHIRE:**SSAFA Forces Help Office****Telephone: 01905 21728****Email:** Worcestershire@ssafa.org.uk**AGEUK (the new name for Age Concern & Help the Aged)****AgeUK Advice:****Freephone: 0800 678 1174****Website:** <http://www.ageuk.org.uk>**AGEUK HEREFORD AND WORCESTER****Freephone: 0800 008 6077**

Working with all over 50+ people in Herefordshire and Worcestershire.

Malvern Gate, Bromwich Road, Worcester WR2 4BN

The web site gives links to all Age Concern Offices in Hereford & Worcestershire and what they have to offer.

Email: office@ageukhw.org.uk**Website:** www.ageuk.org.uk/herefordshireandworcestershire**Bromsgrove, Redditch, Wyre Forest****Telephone: 01527 871840****Droitwich Spa and District****Telephone: 01905 795571****Malvern and District****Telephone: 01684 560666****Worcester and District****Telephone: 01905 724294**

We cannot be held responsible for the level of service provided by the organisations included in this publication.

All details correct at time of publication, if you find that this info is inaccurate please call us.

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