

16/08/2017

## **LEGAL SERVICES**

**CIVIL LEGAL ADVICE** (new name for the community legal advice) **Telephone: 0345 345 4 345**

Monday to Friday, 9am to 8pm / Saturday, 9am to 12:30pm

Get free and confidential legal advice in England and Wales if you're eligible for legal aid.

You can get help with legal aid for:

- ¥ benefit appeals
- ¥ special educational needs
- ¥ discrimination issues
- ¥ issues around a child being taken into care
- ¥ debt, if your home is at risk
- ¥ housing
- ¥ help and advice if you're a victim of domestic violence

**Website:** [www.gov.uk/civil-legal-advice](http://www.gov.uk/civil-legal-advice)

### **DISABILITY LAW SERVICE (DLS)**

**Telephone: 020 7791 9800**

The Disability Law Service is a national registered charity that provides confidential and free legal advice for disabled adults, their families and carers. The DLS also provides disabled people with a casework service. Their mission is to challenge the inequality and poverty of disabled people by securing for them free and equal access to their legal rights and entitlements.

They specialise and only give advice in these six areas of law:

- ¥ Consumer Contract
- ¥ Disability Discrimination
- ¥ Employment
- ¥ Community Care
- ¥ Education
- ¥ Welfare Benefits

**Website:** [www.dls.org.uk](http://www.dls.org.uk)

### **EQUALITY ADVISORY SUPPORT SERVICE**

**Telephone: 0800 800 082**

**Textphone: 0800 800 084**

The Government has commissioned a new Equality Advisory Support Service (EASS) to replace the EHRC Helpline.

#### **Opening hours:**

09:00 to 20:00 Monday to Friday

10:00 to 14:00 Saturday

closed on Sundays and Bank Holidays

FREEPOST EASS HELPLINE FPN6521

**Website:** <http://www.equalityadvisoryservice.com>

### **EQUALITY AND HUMAN RIGHTS COMMISSION (EHRC)**

The Equality and Human Rights Commission champions' equality and human rights for all, working to eliminate discrimination, reduce inequality, protect human rights and to build good relations, ensuring that everyone has a fair

**Website:** [www.equalityhumanrights.com](http://www.equalityhumanrights.com)

**We cannot be held responsible for the level of service provided by the organisations included in this publication.**

All details correct at time of publication, if you find that this info is inaccurate please call us.

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Green Street  
Kidderminster  
DY10 1HA

Helpline & Appointments: 0845 200 1072  
Business / Office Line: 01562 60241  
Fax: 01562 229083  
Email: [info@nwdial.org.uk](mailto:info@nwdial.org.uk)  
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